

Quality Policy

We, EISA, being a diligent company value our name and reputation in the market. We respect the requirements of our customers and stakeholders and strive to build fair business practices in line with our mission.

Our main objective is to accomplish leading position in the quality of service based on continual improvement, integrity and absolute transparency to maintain sustainable development and strengthen the market position.

We achieve our goal with a quality management system based on a process approach and risk-based thinking in accordance with the international standard ISO 9001.

We are guided by the principles aiming at quality objective:

- Customer focus;
- Responsibility;
- Preventing, not correcting mistakes;
- Establishing of open and transparent corporate environment to ensure effective teamwork;
- Engagement and constant professional development of the staff;
- Compliance with the requirements of national and international legislation.

The top management of EISA fully commits to:

- Ensure that all company staff comply with this Policy;
- Develop a team of professionals responsible for the quality of the work at every level and making contribution in common objective achievement;
- Improve and enhance the effectiveness of the quality management system by reviewing risks and determining actions to minimize negative impacts and maximize opportunities.

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Oksana Borovskaya
CEO