

Quality Policy

We, EISA, being a diligent company value our name and reputation in the market. We respect the requirements of our customers and stakeholders and commit our obligations following the highest standards of corporate and social responsibility.

Our objective is taking over the leadership in all regions we operate based on continual improvement of service quality, integrity and absolute transparency to maintain sustainable development.

We achieve our goals with a quality management system based on a process approach and risk-based thinking in accordance with the international standard ISO 9001.

We are guided by the principles aiming at quality objectives:

- Customer focus;
- Responsibility;
- Preventing, not correcting mistakes;
- Establishing of environment that ensures effective teamwork;
- Engagement and constant professional development of the staff;

The top management of EISA fully commits to:

- Ensure that all company staff comply with this Policy;
- Develop a team of professionals responsible for the quality of the work at every level and making contribution in common objective achievement;
- Improve and enhance continually the effectiveness of the quality management system;
- Comply with applicable requirements including requirements of national and international legislation.

We inspire our team to be the best. Team work delivers results. The best result is satisfied customers that trust us.

20 January, 2022
Oksana Borovskaya
CEO